# EFFINGHAM COUNTY EMERGENCY TELEPHONE SYTEM BOARD MINUTES May 16, 2023 Noon EFFINGHAM COUNTY BUILDING 3rd FLOOR BOARD ROOM

Board Members Present: Paul Kuhns, Dave Campbell, John Maguire, Larry Thies, Dave Budde, Brant Yochum, Dave Mahon, Jake Buhnerkempe

Absent: Jason McFarland

Others Present: Tina Daniels, Billie Bales, Jill Zerrusen, Jason Repking, Greg Sapp (WXEF), Travis

Buhnerkempe, Ed Hoopingarner

### Minutes

D Mahon motioned/D Budde seconded minutes of the April 18, 2023 meeting were approved as written. *Motion carried*.

### Financial Report & Expenditure Report

A financial report was given by J Buhnerkempe showing an April 30, 2023 balance of \$1,548,955.21 along with an Expenditure Statement for bills to be approved for \$49,964.15. Buhnerkempe reported included in the Expenditure Report was the annual support paid to Indigital for \$36,201.10 and per diem was paid for 3 employees to attend the Nena Conference totaling \$600.00.

L Thies motioned/J Maguire seconded to accept the financial and approve expenditure reports. (Roll call vote: Approving votes: P Kuhns, D Campbell, J Maguire, L Thies, D Budde, B Yochum, D Mahon, J Buhnerkempe; Disapproving votes: 0; Absent: J McFarland), *Motion carried*.

### Committee Reports

None reported.

### Addressing/GIS Report- Jill Zerrusen

Addressing (see attached report).

- 1 new address; update existing address; general address questions/verifications Mapping (see report)
  - NG911 & Address Maintenance conference calls; Address Maintenance/work/discuss/learn; general mapping questions/updates/discussions

### System Administrator's Report – Tina Daniels

- Monthly call data for both PSAP's (see attached report)
- Daniels attended the Statewide 911 System Administrator's call April 20<sup>th</sup>. They were given an update of the NG911 cutover project. 31 PSAP's have transitioned, with 87 remaining to transition to the statewide network.
- Gail Sullivan taught another class on April 28<sup>th</sup> at the Effingham Police Department on Telecommunicator's taking care of their Mental Health.
- APCO held their yearly Telecommunicator Symposium and Leadership Symposium on May 2<sup>nd</sup> and 3<sup>rd</sup> at the Effingham Event Center. Tina and Billie were able to attend the Leadership Symposium and were able to send TC's to both days of training.
- Tina attended the combined APCO/INENA meeting at the Effingham Event Center on May 4th.
- <u>UPS Battery Purchase & Installation</u> Billie Bales has submitted a proposal for a new UPS battery at the City PSAP. The old battery is at end of life of 5 years. The new battery from Vertiv Corporation has a life span of 10 years. P Kuhns motioned/J Buhnerkempe seconded to accept the proposal from Vertiv for \$6,691.94 for the new battery, including installation and testing.

  (Roll call vote: Approving votes: P Kuhns, D Campbell, J Maguire, L Thies, D Budde, B Yochum, D Mahon, J Buhnerkempe; Disapproving votes: 0; Absent: J McFarland), *Motion carried*.

### IT Report- Jason Repking

- Repking reported doing a Spillman update today, which went fine.
- Preventive Daily Maintenance/Monitoring with Spillman server/software/correspondence (see attached report)
- MFA change City PD, set up new users, Documental firewall setup, uninstalled software, antivirus updates, POS1 certificate, mindbase (see attached report)

### **Old Business**

• Follow-up on NASPO & Teutopolis FPD Hosting Procurement of County-Wide Simulcast System – Jake Buhnerkempe received an email update from Chief Tim McMahon. McMahon reported he has sent letters to the County Chiefs, participating in the new County-Wide Simulcast System, to sign off authorizing Teutopolis Fire District to distribute ARPA funds. Teutopolis FPD has set up accounts for these funds. They have sent out the Tower Site agreements and asked they be returned by the end of the month. Chris Overbeck will be reporting monthly to the County Board, ARPA Board and 911 Board. The City of Effingham's 3 tower upgrades will be happening soon.

### **New Business**

- StarCom Approval of 2 radios for Probation D Campbell reported the County Board has approved 2 radios for Probation through the ARPA funds. L Thies motioned/B Yochum seconded to approve StarCom User Fees for 2 portable radios for Probation. The cost will depend on the amount of usage, whether it will be billed as limited or the local use rate. (Roll call vote: Approving votes: P Kuhns, D Campbell, J Maguire, L Thies, D Budde, B Yochum, D Mahon, J Buhnerkempe; Disapproving votes: 0; Absent: J McFarland), *Motion carried*.
- <u>City of Effingham New Community Alert Notification System called TextMyGov</u>- L Thies reported the City of Effingham is transitioning to TextMyGov text alerts from Hyper-Reach. This new text alert system does involve the 911 Dispatchers and has been found to be more user-friendly and cost efficient.

### General Information/Public Comments

• Nothing reported.

On a motion by D Mahon and seconded by B Yochum the meeting was adjourned to June 20, 2023 at Noon in the 3<sup>rd</sup> Floor County Board Room at the Effingham County Building. *Motion carried*.

Minutes Submitted by Joyce Worman 911 Administrative Aide

### **EFFINGHAM COUNTY EMERGENCY TELEPHONE SYSTEM BOARD**



### 911 Monthly Addressing/Mapping report

Reporting Period: April 2023

### Addressing:

- -1 new address
- -add city addresses, city address questions
- -add Teutopolis & Dieterich addresses
- -general address questions/discussions/verifications/phone calls/letters

### Mapping:

- -NG911 & Address Maintenance conference calls
- -Address Maintenance work/discuss/learn
- -general mapping questions/updates/discussions

Jill Zerrusen

Effingham County 911

Addressing Specialist

# Effingham County 911 ETSB Totals - 2023

911 Call Totals	ls													
	Class of Service Jan		Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov		Dec
	VOIP	59	51	54	60								$\dashv$	
Inbound 911 Wireless	Wireless	1004	883	1226	1185								$\dashv$	
	Wireline	64	79	85	93								$\forall$	
	TEXTING	12	0	w	1									
	NRF	4	3	9	2									
Total Inbound 911	d 911	1143	1016	1377	1341									
prior year totals - 911	- 911	1189	1108	1118	1032	1210	1287	1165	1220	1099	974	1014		1147
Admin calls														
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Total Admin Inbound	Inbound	3215	2992	3471	3547									
													1	
		1570	707	1897	1856								1	

# Effingham Sheriff Office Totals - 2023

911 Call Totals	S													
	Class of Service Jan		Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
	VOIP	17	13	14	16									
Inbound 911	Wireless	460	373	593	588									
	Wireline	22	21	38	24									
	Texting	5	0	0	0									
	NRF	4	ω	6	1									
Total Inbound 911	911	508	410	651	629									
Prior Year totals- 911	911	570	625	547	516	531	612	536	657	492	473	492	530	6581
Admin Call														
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	ALD
Total Admin Inbound	nbound	1399	1331	1463	1442									
Prior Year		1230	1341	1341	1342	1452	1458	1465	1490		1133	1274	1213	14739
<b>Total Admin Outbound</b>	Dutbound	704	707	909	840									
Prior Year		733	883	770	770	837	854	793	894		694	677	2546	10451

# Effingham Police Department Totals - 2023

prior year	<b>Total Admin Outbound</b>	prior year	Total Admin inbound		Admin Call	Prior year totals-911	Total Inbound 911				Inbound 911	7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7		911 Call Totals
year	Dutbound	year	nbound			11	1911	NRF	TEXTING	Wireline	Wireless	VOIP	Class of Service Jan	S
869	866	1909	1816	Jan		619	635	0	7	42	544	42		
905	1613	1892	1661	Feb		483	606	0	0	58	510	38	Feb	
936	988	909	2008	Mar		571	726	3	<sub>3</sub>	47	633	40	Mar	
963	1016	2138	2105	Apr		555	712	1	1	69	597	44	Apr	
944		2278		May		679							May	
1004		2400		Jun		675							Jun	
932		2081		Jul		629							lul	
904		2275		Aug		563							Aug	
N/A		N/A		Sep		559							Sep	
758		1794		Oct		501							Oct	
8 788		4 1931		Nov		521							Nov	
8 908		1 1915		Dec		1 617							Dec	
8 9911		5 21522		YTD		6972							YTD	

# **Effingham County 9-1-1**

## **Police Fire EMS**

## **Public Safety Answering Points**

Effingham County SO. 101 N. 4th St.

Effingham City PD. 206 E. Section

How Recieved	Law	Fire	EMS	Total
911 wireline	304	30	102	385
FAX Machine	10	0	0	10
Officer Report	1438	0	2	1439
In person	77	0	2	78
Radio	22	5	2	25
TT STATE/NLETS	2	0	0	2
Telephone	1029	124	79	1180
VOIP	10	1	16	26
Wireless 911 ca	526	57	110	619
TOTAL	3418	217	313	3764

Call types such as If or Ife will cause the total line not to be the sum of the 3 call type columns

**Report Includes:** 

All entry dates between '00:01:00 04/01/23' and '23:59:00 04/30/23'

# Effingham County Information Technology

Jason Repking, IT Specialist 101 N Fourth St Effingham IL 62401 217-342-8520 it@co.effingham.il.us

### 911 MONTHLY REPORT

Reporting Period:

April 2023

Preventative Daily Maintenance and Monitoring:

- Spillman Server
  - o Backup Logs
  - o System Resources
  - o Security Log
  - o System Log
  - o Software Log
  - o Drive Space
- Spillman Software
  - o Cleaned up old processes
  - o Removed temporary files
  - o Check system resources (Memory, CPU Processors)
- Review Spillman correspondence

### 911 Network Support

- MFA change City PD
- Setup new users
- Documented Firewall setup
- Unistalled software
- Antivirus updates
- POS1 Certificate
- Mindbase

Respectfully Presented May 16, 2023 Jason Repking, IT Specialist