

EFFINGHAM COUNTY EMERGENCY TELEPHONE SYTEM BOARD MINUTES

July 18, 2023 Noon

EFFINGHAM COUNTY BUILDING 3rd FLOOR BOARD ROOM

Board Members Present: Jason McFarland, Paul Kuhns, Dave Campbell, John Maguire, Larry Thies, Dave Budde

Absent: Dave Mahon, Brant Yochum, Jake Buhnerkempe

Others Present: Billie Bales, Tina Daniels, Jason Repking, Jill Zerrusen, Greg Sapp (WXEF), Travis Buhnerkempe

Minutes

P Kuhns motioned/J McFarland seconded minutes of the June 20, 2023 meeting were approved as written.

Motion carried.

Financial Report & Expenditure Report

A financial report was given by D Campbell showing a June 30, 2023 balance of \$1,623,235.48 along with an Expenditure Statement for bills to be approved for \$107,642.74. Annual Spillman Maintenance and Map Maintenance were paid this month for \$92,831.38. L Thies motioned/J McFarland seconded to accept the financial and approve expenditure reports. (Roll call vote: Approving votes: J McFarland, P Kuhns, D Campbell, J Maguire, L Thies, D Budde; Disapproving votes: 0; Absent: B Yochum, D Mahon, J Buhnerkempe), ***Motion carried.***

Committee Reports

Emergency Service Agencies Quarterly Meeting – Discussed lightning strike to the County Building on Saturday, July 15 at 5 a.m. causing County Fire, National Fire, IFERN and the Rural Med Ambulance frequencies to go down, at the County PSAP. The City PSAP was able to dispatch ambulance & fire calls. IFERN was out at both centers. IFERN is used if there is a major fire in our MABAS division. Fire Chiefs were notified that National Fire frequency would be used until IFERN is back up. Both BeckTech and Global were called in to repair equipment. All radio frequencies are back up, except IFERN. Repairs to the Effingham South tower are being made today. A claim will be reported to Weis Insurance today.

Addressing/GIS Report- Jill Zerrusen

Addressing (see attached report).

- 7 new addresses; city address discussions/review/corrections; general address questions/verifications
- Discussed address issue, in Altamont. Business owner sold his business, but still resides on the property. He wants to keep his address as a home owner vs. the new business owner wants to retain the same address. Addressing Committee may need to meet to resolve this issue.

Mapping (see report)

- FLEX data & emails; Annexations boundaries/road changes, city address with apartment numbers zip code boundary change; fix intersections general mapping questions/updates/discussions

System Administrator's Report – Tina Daniels

- P Kuhns motioned/L Thies seconded to send (4) people to the IPSTA Conference October 22-25 in Springfield, IL. (Roll call vote: Approving votes: J McFarland, P Kuhns, D Campbell, J Maguire, L Thies, D Budde; Disapproving votes: 0; Absent: B Yochum, D Mahon, J Buhnerkempe), ***Motion carried.***
- Billie, Jason & Tina attended the National NENA Conference in Texas June 18th-22nd. They attended trainings, spoke to vendors and networked. They spoke with our Solacom Phone vendor. Solacom said our phone system was at end of life, but they would recommend updating the system with

new hardware & software vs. purchasing a new system. A representative, from Solacom, will be coming to look at our system and make a recommendation.

- Tina reported the Effingham County Fair Board prefers to have our fair booth manned during fair hours. Billie and Tina do not have the manpower to do this, so will be declining a fair booth for this year. Supervisor of the Schuetzenfest Building will contact us again next year.
- The Effingham County Dive Team has been added to the IAmResponding software, currently being used by the rural Effingham County Fire Departments & Rural Med Ambulance. The system has been tested and is operational. The IAmResponding interfaces with Spillman CAD system and pushes the page out from dispatch.
- Lightning strike was reported under Committee Reports.

IT Report- Jason Repking

- Preventive Daily Maintenance/Monitoring with Spillman server/software/correspondence (see attached report)
- 911 Network Support – Nice systems issues; Spillman meeting; setup city station; Setup connection for vendor software, unlocked Alt PD user vpn; NENA conference (see attached report)

Old Business

- Update on County-Wide Simulcast System for County Fire Departments will be added to the August agenda.

New Business

- Update on the shipment date of the new generator will be added to the August agenda.
- A representative from Global and BeckTech will be asked to attend the August meeting for an update on the extent of the lightning strike damage.

General Information/Public Comments

- L Thies reported City EMA is forming an Effingham County/City Rapid Damage Assessment Team. They are a disaster management team that is deployed by 911 dispatchers, following the aftermath of a disaster. They have 48-72 hours to submit findings on damage assessment. Their goal is to expedite recovery where ever needed. They coordinate specialized teams to serve, such as the Effingham County Dive Team..
- Billie Bales, from City PSAP, reported the UPS batteries have been replaced on July 11 and inspected on July 14.

On a motion by J McFarland and seconded by J Maguire the meeting was adjourned to August 15, 2023 at Noon in the 3rd Floor County Board Room at the Effingham County Building. ***Motion carried.***

Minutes Submitted by Joyce Worman
911 Administrative Aide

Effingham County 911 ETSB Totals - 2023

911 Call Totals															
Inbound 911	Class of Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	
	VOIP		59	51	54	60	75	53						352	
	Wireless		1004	883	1226	1185	1379	1335						7012	
	Wireline		64	79	85	93	86	67						474	
	TEXTING		12	0	3	1	2	3						21	
	NRF		4	3	9	2	16	6						40	
Total Inbound 911			1143	1016	1377	1341	1558	1464						7899	
prior year totals - 911			1189	1108	1118	1032	1210	1287	1165	1220	1099	974	1014	1147	13563
Admin calls															
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD		
Total Admin Inbound		3215	2992	3471	3547	3642	3618							20485	
Total Admin Outbound		1570	707	1897	1856	2085	2048							10163	

Effingham Sheriff Office Totals - 2023

911 Call Totals														
	Class of Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Inbound 911	VOIP	17	13	14	16	16	8							84
	Wireless	460	373	593	588	653	629							3296
	Wireline	22	21	38	24	26	15							146
	Texting	5	0	0	0	0	0							5
	NRF	4	3	6	1	6	2							22
Total Inbound 911		508	410	651	629	701	654							3553
Prior Year totals- 911		570	625	547	516	531	612	536	657	492	473	492	530	6581
Admin Call														
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin Inbound		1399	1331	1463	1442	1544	1551							8730
Prior Year		1230	1341	1341	1342	1452	1458	1465	1490		1133	1274	1213	14739
Total Admin Outbound		704	707	909	840	952	978							5090
Prior Year		733	883	770	770	837	854	793	894		694	677	2546	10451

Effingham Police Department Totals - 2023

911 Call Totals														
	Class of Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Inbound 911	VOIP	42	38	40	44	59	45							268
	Wireless	544	510	633	597	726	706							3716
	Wireline	42	58	47	69	60	52							328
	TEXTING	7	0	3	1	2	3							16
	NRF	0	0	3	1	10	4							18
Total Inbound 911		635	606	726	712	857	810							4346
Prior year totals-911		619	483	571	555	679	675	629	563	559	501	521	617	6972
Admin Call														
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin inbound		1816	1661	2008	2105	2098	2067							11755
prior year		1909	1892	909	2138	2278	2400	2081	2275	N/A	1794	1931	1915	21522
Total Admin Outbound		866	1613	988	1016	1133	1070							6686
prior year		869	905	936	963	944	1004	932	904	N/A	758	788	908	9911

Effingham County 9-1-1

Police Fire EMS

Public Safety Answering Points

Effingham County SO. 101 N. 4th St.

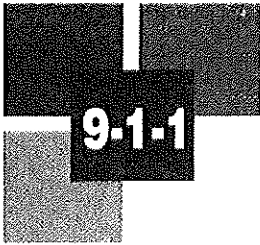
Effingham City PD. 206 E. Section

How Recieved	Law	Fire	EMS	Total
911 wireline	23	3	41	62
FAX Machine	11	0	0	11
Officer Report	1195	7	4	1196
In person	88	0	1	88
Radio	15	2	1	16
TT STATE/NLETS	1	0	0	1
Telephone	1122	110	123	1304
VOIP	17	1	14	28
Wireless 911 ca	890	55	158	997
TEXT 911	2	0	0	2
TOTAL	3364	178	342	3705

Call types such as lf or lfe will cause the total line not to be the sum of the 3 call type columns

Report Includes:

All entry dates between '00:01:00 06/01/23' and '23:59:00 06/30/23'



EFFINGHAM COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

101 North Fourth Street, First Floor • P.O. Box 6009 • Effingham, IL 62401-6009

911 Monthly Addressing/Mapping report

Reporting Period: May 2023

Addressing:

- 7 new addresses
- city addr discussions/reviews/corrections, new city addr.
- new addr in Edgewood discussion
- general address questions/discussions/verifications/phone calls/letters

Mapping:

- FLEX data to Jenny, FLEX emails, help with CP online map
- data to Gail
- Annexations boundaries/road changes, city addr with apt #s, zip code bndry change, fix intersections
- Address Maintenance work
- general mapping questions/updates/discussions

A handwritten signature in cursive script, reading 'Jill Zerrusen', written over a horizontal line.

Jill Zerrusen
Effingham County 911
Addressing Specialist

Effingham County Information Technology

Jason Repking, IT Specialist
101 N Fourth St
Effingham IL 62401

217-342-8520
it@co.effingham.il.us

911 MONTHLY REPORT

Reporting Period: June 2023

Preventative Daily Maintenance and Monitoring:

- Spillman Server
 - Backup Logs
 - System Resources
 - Security Log
 - System Log
 - Software Log
 - Drive Space
- Spillman Software
 - Cleaned up old processes
 - Removed temporary files
 - Check system resources (Memory, CPU Processors)
- Review Spillman correspondence

911 Network Support

- Nice systems tech call
- Meeting w/Spillman tech
- Setup 5th station City
- Setup connection for vendor software
- Unlocked Alt PD user vpn
- Assisted Nice to resolve issues
- NENA Conference

Respectfully Presented July 18, 2023
Jason Repking, IT Specialist