

EFFINGHAM COUNTY EMERGENCY TELEPHONE SYTEM BOARD MINUTES

January 16, 2024 Noon

EFFINGHAM COUNTY BUILDING 3rd FLOOR BOARD ROOM

Board Members Present: Jason McFarland, Paul Kuhns, Larry Thies, Dave Budde, Brant Yochum, Dave Mahon, Jake Buhnerkempe

Absent: Dave Campbell, John Maguire

Others Present: Tina Daniels, Billie Bales, Jason Repking, Travis Buhnerkempe, Jill Zerrusen, Greg Sapp

Minutes

D Mahon motioned/J Buhnerkempe seconded minutes of the December 19, 2023 meeting were approved as written. ***Motion carried.***

Financial Report & Expenditure Report

A financial report was given by J Buhnerkempe showing a December 31, 2023 balance of \$1,885,794.75 (minus \$28,611.08 that was deposited in our account by error of the bank November 3, 2023) leaving us with a balance of \$1,857,183.67. along with an Expenditure Statement for bills to be approved for \$8,818.11. L Thies motioned/B Yochum seconded to accept the financial and approve expenditure reports. (Roll call vote: Approving votes: J McFarland, P Kuhns, L Thies, D Budde, B Yochum, D Mahon, J Buhnerkempe; Disapproving votes: 0; Absent: D Campbell, J Maguire), ***Motion carried.***

Committee Reports

Equipment Committee

- Lifecycle Management Spreadsheet – J Maguire Absent. J Buhnerkempe reported Maguire has the main structure of the spreadsheet set, but he is still adding data.

Emergency Service Agencies Quarterly Meeting

- P Kuhns reported there were no issues reported & no action was taken.

Addressing/GIS Report- Jill Zerrusen

Addressing (see attached report).

- 1 new address; MSAG Edit; general address questions/verifications/phone calls/letters

Mapping (see report)

- Review ESRI account; fix issue with ArcMap not opening; general mapping questions/updates/discussions

System Administrator's Report – Tina Daniels

- See attached monthly 911 phone data & CAD data for both PSAP's.
- L Thies motioned/J Buhnerkempe seconded to send T Daniels, B Bales, J Repking & J Zerrusen to the Motorola Conference April 28 through May 1 estimated costs including registration, hotel, flight & per diem being \$12,000. (Roll call vote: Approving votes: J McFarland, P Kuhns, L Thies, D Budde, B Yochum, D Mahon, J Buhnerkempe; Disapproving votes: 0; Absent: D Campbell, J Maguire), ***Motion carried.***

J McFarland asked the Board to consider sending a City employee, from Records, next year. It will be discussed when doing FY25 budget.

- Daniels attended the monthly 911 Statewide Administrator's call on January 4th. They were told about an EMD Protocol Upgrade to integrate with the CAD system. Effingham County already implemented the integration with our EMD protocols to our Flex CAD system. The 911 Statewide Administrator advised that the group grant could be retroactive if the upgrade was finished after July 2016. Our integration was completed in 2022. Daniels has sent the required paperwork and will report back if the grant is approved.

IT Report- Jason Repking

- Preventive Daily Maintenance/Monitoring with Spillman server/software/correspondence (see attached report)
- 911 Network Support- LEADS 3.0 review; Netmotion updates; LEADS Interface; Server updates; Powerphone updates (see attached report)

Old Business

- Daniels reported Robert Niebrugge & Sons are in the process of testing our new generator.
- It was reported the County still doesn't have the IFERN frequency. Chris Overbeck said they are waiting on fiber jumpers.

New Business

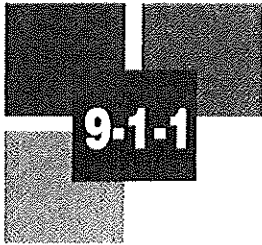
- Nothing reported.

General Information/Public Comments

- P Kuhns read a thank you note, from the County Telecommunicators, thanking the Board for the Christmas gift certificates to Joe's.
- B Bales noted the attached call volume STATS, for the year, have significantly increased. (see attached report).

On a motion by D Mahon and seconded by J McFarland the meeting was adjourned to February 20, 2024 at Noon in the 3rd Floor County Board Room at the Effingham County Building. *Motion carried.*

Minutes Submitted by Joyce Worman
911 Administrative Aide



EFFINGHAM COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

101 North Fourth Street, First Floor • P.O. Box 6009 • Effingham, IL 62401-6009

911 Monthly Addressing/Mapping report

Reporting Period: Dec. 2023

Addressing:

- 1 new address
- new year paperwork/organizing/filing
- MSAG edit
- general address questions/discussions/verifications/phone calls/letters

Mapping:

- review ESRI account, fix issue with ArcMap not opening
- general mapping questions/updates/discussions

A handwritten signature in cursive script, reading 'Jill Zerrusen', written over a horizontal line.

Jill Zerrusen
Effingham County 911
Addressing Specialist

Effingham County 9-1-1

Police Fire EMS

Public Safety Answering Points

Effingham County SO. 101 N. 4th St.

Effingham City PD. 206 E. Section

How Recieved	Law	Fire	EMS	Total
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911 wireline	28	4	39	65
Alarm	2	0	0	2
FAX Machine	2	0	0	2
Officer Report	1333	1	1	1333
In person	63	0	0	63
Radio	14	0	0	14
Telephone	895	61	71	986
VOIP	20	4	43	60
Wireless 911 ca	473	76	198	630
TEXT 911	2	0	1	3
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TOTAL	2832	146	353	3158

Call types such as lf or lfe will cause the total line not to be the sum of the 3 call type columns

Report Includes:

All entry dates between `00:01:00 12/01/23` and `23:59:00 12/31/23`

Effingham County 911 ETSB Totals - 2023

911 Call Totals

	Class of Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Inbound 911	VOIP	59	51	54	60	75	53	49	14	63	73	60	70	681
	Wireless	1004	883	1226	1185	1379	1335	1263	1034	1009	926	876	797	12917
	Wireline	64	79	85	93	86	67	57	80	72	87	56	53	879
	TEXTING	12	0	3	1	2	3	11	0	17	5	4	21	79
	NRF	4	3	9	2	16	6	22	4	37	14	6	21	144
Total Inbound 911		1143	1016	1377	1341	1558	1464	1402	1132	1198	1105	1002	962	14700
prior year totals - 911		1189	1108	1118	1032	1210	1287	1165	1220	1099	974	1014	1147	13563

Admin calls

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin Inbound	3215	2992	3471	3547	3642	3618	3801	3720	3681	3423	3040	2873	41023
Total Admin Outbound	1570	707	1897	1856	2085	2048	2006	1743	1999	1445	1387	1333	20076

Effingham Sheriff Office Totals - 2023

911 Call Totals

	Class of Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Inbound 911	VOIP	17	13	14	16	16	8	7	4	15	17	22	16	165
	Wireless	460	373	593	588	653	629	590	490	462	419	441	366	6064
	Wireline	22	21	38	24	26	15	18	36	35	22	13	12	282
	Texting	5	0	0	0	0	0	4	0	0	0	2	4	15
	NRF	4	3	6	1	6	2	11	3	18	9	4	4	71
Total Inbound 911		508	410	651	629	701	654	772	533	530	467	482	402	6739
Prior Year totals- 911		570	625	547	516	531	612	536	657	492	473	492	530	6581

Admin Call

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin Inbound	1399	1331	1463	1442	1544	1551	1505	1559	1537	1449	1237	1145	17162
Prior Year	1230	1341	1341	1342	1452	1458	1465	1490	n/a	1133	1274	1213	14739
Total Admin Outbound	704	707	909	840	952	978	904	844	1015	686	656	621	9816
Prior Year	733	883	770	770	837	854	793	894	n/a	694	677	2546	10451

Effingham Police Department Totals - 2023

911 Call Totals

	Class of Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Inbound 911	VOIP	42	38	40	44	59	45	42	10	48	56	38	54	516
	Wireless	544	510	633	597	726	706	673	544	547	507	435	431	6853
	Wireline	42	58	47	69	60	52	39	44	37	65	43	43	599
	TEXTING	7	0	3	1	2	3	7	0	17	5	2	17	64
	NRF	0	0	3	1	10	4	11	1	19	5	2	17	73
Total Inbound 911		635	606	726	712	857	810	772	599	668	638	520	562	8105
Prior year totals-911		619	483	571	555	679	675	629	563	559	501	521	617	6972

Admin Call

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin inbound	1816	1661	2008	2105	2098	2067	2296	2161	2144	1974	1803	1728	23861
prior year	1909	1892	909	2138	2278	2400	2081	2275	N/A	1794	1931	1915	21522
Total Admin Outbound	866	1613	988	1016	1133	1070	1102	899	984	759	731	712	11873
prior year	869	905	936	963	944	1004	932	904	N/A	758	788	908	9911

Effingham County Information Technology

Jason Repking, IT Specialist
101 N Fourth St
Effingham IL 62401

217-342-8520
it@co.effingham.il.us

911 MONTHLY REPORT

Reporting Period: December 2023

Preventative Daily Maintenance and Monitoring:

- Spillman Server
 - Backup Logs
 - System Resources
 - Security Log
 - System Log
 - Software Log
 - Drive Space
- Spillman Software
 - Cleaned up old processes
 - Removed temporary files
 - Check system resources (Memory, CPU Processors)
- Review Spillman correspondence

911 Network Support

- LEADS 3.0 review
- Netmotion updates
- LEADS Interface
- Server updates
- Powerphone updates

Respectfully Presented January 16, 2024
Jason Repking, IT Specialist