

EFFINGHAM COUNTY EMERGENCY TELEPHONE SYTEM BOARD MINUTES

August 15, 2023 Noon

EFFINGHAM COUNTY BUILDING 3rd FLOOR BOARD ROOM

Board Members Present: Jason McFarland, Paul Kuhns, Dave Campbell, John Maguire, Larry Thies, Dave Budde, Dave Mahon, Brant Yochum, Jake Buhnerkempe

Absent: 0

Others Present: Billie Bales, Tina Daniels, Jason Repking, Jill Zerrusen, Greg Sapp (WXEF), Travis Buhnerkempe, Chris Overbeck (Global), Deb Ruholl (County Treasurer)

Minutes

J McFarland motioned/L Thies seconded minutes of the July 18, 2023 meeting were approved as written.

Motion carried.

Financial Report & Expenditure Report

A financial report was given by J Buhnekempe showing a July 31, 2023 balance of \$1,588,625.54 along with an Expenditure Statement for bills to be approved for \$23,672.37. D Mahon motioned/B Yochum seconded to accept the financial and approve expenditure reports. (Roll call vote: Approving votes: J McFarland, P Kuhns, D Campbell, J Maguire, L Thies, D Budde, D Mahon, B Yochum, J Buhnerkempe; Disapproving votes: 0; Absent: 0), ***Motion carried.***

Deb Ruholl- County Treasurer –Reported on Investing Funds. We are currently only receiving .85% for our Dieterich Bank account. She is suggesting investing some money into a 6-month CD, currently receiving 5.3 – 4.25% or a Money Market currently receiving 4.71%, which includes 6 withdrawals a month. Suggestions were made to have an Operating Fund or cash account to cover operating expenses and invest \$500,000 in CD's and \$500,000 into a money market. Deb Ruholl will check with legal counsel, regarding the Illinois State Statue, on how 911 can invest their money. This will be on the agenda for September.

Committee Reports

None reported.

Addressing/GIS Report- Jill Zerrusen

Addressing (see attached report).

- 6 new addresses; city address discussions/review/corrections/building permits; general address questions/verifications
- Nothing resolved on Alwerdt Gardens address issue.

Mapping (see report)

- Common place map edits; Indigital App support, Check MSAG; Address maintenance work; general mapping questions/updates/discussions

J Buhnerkempe motioned/J McFarland seconded to accept the Addressing & Mapping Report

Voice Vote: 9-0. ***Motion carried.***

System Administrator's Report – Tina Daniels

- T Daniels attended the monthly Statewide 911 Administrator's call on July 6th. They were given an update on the Safe2Help program. Bullying and harassment is still the highest reported issue at 40.2%.
- T Daniels and B Bales attended the INENA Region 6 and 7 meeting on July 19th in Mt. Vernon, IL. There was discussion on NG911 and redundancy, TC training and credentialing and issues with the 5G network and how it's causing mapping accuracy issues.
- On July 25th, Daniels and Bales attended a meeting put on by RapidSOS. They were shown some of the features of RapidSOS Premium and were impressed with the accuracy of their 911 wireless call phase 2

location plotting and the added features that is offered with Premium. They had a conference call this morning with RapidSOS and will be obtaining a quote for the RapidSOS Premium for Effingham 911.

- T Daniels attended this month's Statewide Administrator call on August 3rd. They were told that the state is working on trainings, including; 590 (the Crisis Care system), 988 (the Suicide and Crisis lifeline) and 911 Telecommunicator certification.

P Kuhns motioned/D Mahon seconded to accept the System Administrator's Report

Voice Vote: 9-0. *Motion carried.*

IT Report- Jason Repking

- Preventive Daily Maintenance/Monitoring with Spillman server/software/correspondence (see attached report)
- 911 Network Support – Setup 3 stations Alt PD; Nice systems issues; Update Firewall firmware; Unlocked City PD user vpn; Assisted vendor w/KVM (see attached report)

P Kuhns motioned/J Buhmerkempe seconded to accept the IT Report

Voice Vote: 9-0. *Motion carried.*

Old Business

- Global/BeckTech Report on Lightning Damage – Chris Overbeck reported the total bill for Global came to a little over \$9,000. The microwave dishes were not damaged and could be reused. We have not received a bill from BeckTech to date. Overbeck suggested not to close this claim because some unforeseen issues may present in the next months.
- Overbeck said there are still issues with the Fire Department's phone lines. The IFERN issues do not seem to be related to the lightning strike. He has suggested to do away with the phone lines and put up our own point to point microwave link. He is guessing the cost to be about \$20,000. This would eliminate a monthly Consolidated bill. Overbeck will get a quote and bring back to September's meeting. Maguire suggested getting a quote from Consolidated for replacing the dry copper with fiber vs. the cost of the microwave link.
- Tower Lease Agreement Questions – Chris Overbeck reported they have received Beecher City, Teutopolis & Edgewood's Tower Lease agreements back. E.J. Water and the Village of Dieterich are pending, due to a change on page 5, 9b. They do not want to have to get 911's permission to access their own site. Our State's Attorney is reviewing that change.
- Update on County-Wide Simulcast System for County Fire Departments – Chris Overbeck reported the City's system is getting ready; the staging process is currently in place. The County estimated date to be ready is mid-2024. There are still too many unanswered questions. They cannot order any frequencies until the Tower Site Agreements are final.
- Update on New Generator – Chad Walls checked with Niebrugge's and the ship date is set for December 6, 2023.

New Business

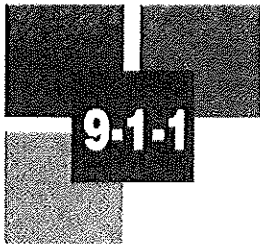
- None reported.

General Information/Public Comments

- None reported.

On a motion by L Thies and seconded by J Maguire the meeting was adjourned to September 19, 2023 at Noon in the 3rd Floor County Board Room at the Effingham County Building. *Motion carried.*

Minutes Submitted by Joyce Worman
911 Administrative Aide



EFFINGHAM COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

101 North Fourth Street, First Floor • P.O. Box 6009 • Effingham, IL 62401-6009

911 Monthly Addressing/Mapping report

Reporting Period: Aug 2023

Addressing:

- 6 new addresses
- city addr discussions/reviews/corrections. Building permits
- Alwerdt Gardens address discussions/review
- general address questions/discussions/verifications/phone calls/letters

Mapping:

- Common place map edit/discuss/explain
- Address Maintenance work
- Indigital App support, Check MSAG
- general mapping questions/updates/discussions

A handwritten signature in cursive script, reading 'Jill Zerrusen', written over a horizontal line.

Jill Zerrusen
Effingham County 911
Addressing Specialist

Effingham County 911 ETSB Totals - 2023

911 Call Totals

Inbound 911	Class of Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
	VOIP	59	51	54	60	75	53	49						401
	Wireless	1004	883	1226	1185	1379	1335	1263						8275
	Wireline	64	79	85	93	86	67	57						531
	TEXTING	12	0	3	1	2	3	11						32
	NRF	4	3	9	2	16	6	22						62
Total Inbound 911		1143	1016	1377	1341	1558	1464	1402						9301
<i>prior year totals - 911</i>		1189	1108	1118	1032	1210	1287	1165	1220	1099	974	1014	1147	13563

Admin calls

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin Inbound	3215	2992	3471	3547	3642	3618	3801						24286
Total Admin Outbound	1570	707	1897	1856	2085	2048	2006						12169

Effingham Police Department Totals - 2023

911 Call Totals

	Class of Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Inbound 911	VOIP	42	38	40	44	59	45	42						310
	Wireless	544	510	633	597	726	706	673						4389
	Wireline	42	58	47	69	60	52	39						367
	TEXTING	7	0	3	1	2	3	7						23
	NRF	0	0	3	1	10	4	11						29
Total Inbound 911		635	606	726	712	857	810	772						5118
Prior year totals-911		619	483	571	555	679	675	629	563	559	501	521	617	6972

Admin Call

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin inbound	1816	1661	2008	2105	2098	2067	2296						14051
prior year	1909	1892	909	2138	2278	2400	2081	2275	N/A	1794	1931	1915	21522
Total Admin Outbound	866	1613	988	1016	1133	1070	1102						7788
prior year	869	905	936	963	944	1004	932	904	N/A	758	788	908	9911

Effingham Sheriff Office Totals - 2023

911 Call Totals

	Class of Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Inbound 911	VOIP	17	13	14	16	16	8	7						91
	Wireless	460	373	593	588	653	629	590						3886
	Wireline	22	21	38	24	26	15	18						164
	Texting	5	0	0	0	0	0	4						9
	NRF	4	3	6	1	6	2	11						33
Total Inbound 911		508	410	651	629	701	654	772						4325
Prior Year totals- 911		570	625	547	516	531	612	536	657	492	473	492	530	6581

Admin Call

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin Inbound	1399	1331	1463	1442	1544	1551	1505						10235
Prior Year	1230	1341	1341	1342	1452	1458	1465	1490		1133	1274	1213	14739
Total Admin Outbound	704	707	909	840	952	978	904						5994
Prior Year	733	883	770	770	837	854	793	894		694	677	2546	10451

Effingham County 9-1-1

Police Fire EMS

Public Safety Answering Points

Effingham County SO. 101 N. 4th St.

Effingham City PD. 206 E. Section

How Recieved	Law	Fire	EMS	Total
911 wireline	42	7	31	68
FAX Machine	1	0	0	1
Officer Report	508	0	1	508
In person	45	0	0	45
Radio	5	2	0	7
TT STATE/NLETS	1	0	0	1
Telephone	486	24	37	525
VOIP	8	2	10	15
Wireless 911 ca	279	30	74	339
TOTAL	1375	65	153	1509

Call types such as lf or lfe will cause the total line not to be the sum of the 3 call type columns

Report Includes:

All entry dates between `00:01:00 08/01/23` and `23:59:00 08/31/23`

Effingham County Information Technology

Jason Repking, IT Specialist
101 N Fourth St
Effingham IL 62401

217-342-8520
it@co.effingham.il.us

911 MONTHLY REPORT

Reporting Period: July 2023

Preventative Daily Maintenance and Monitoring:

- Spillman Server
 - Backup Logs
 - System Resources
 - Security Log
 - System Log
 - Software Log
 - Drive Space
- Spillman Software
 - Cleaned up old processes
 - Removed temporary files
 - Check system resources (Memory, CPU Processors)
- Review Spillman correspondence

911 Network Support

- Setup 3 stations Alt PD
- Nice connections issue
- Update Firewall firmware
- Unlocked City PD user vpn
- Assisted vendor w/KVM

Respectfully Presented August 15, 2023
Jason Repking, IT Specialist