

EFFINGHAM COUNTY EMERGENCY TELEPHONE SYSTEM BOARD MINUTES
August 18, 2020 Noon
EFFINGHAM COUNTY BUILDING 3rd FLOOR BOARD ROOM

Board Members Present: Larry Thies, Dave Campbell, David Budde, Mike DePoister, Dave Mahon, Wayne Rubach, Bob Tutko, Jason McFarland
Zoom: Julie Stephens
Absent: Mike DePoister

Others Present: Tina Daniels, Jason Repking, Greg Sapp, Ed Hoopingarner
Zoom: Billie Bales

Minutes

D Mahon motioned/W Rubach seconded minutes of the July 21, 2020 meeting were approved as written.
Motion carried.

Financial Report & Expenditure Report

A financial report was given by W Rubach showing a July 31, 2020 balance of \$1,086,401.76 along with an Expenditure Statement for bills to be approved for \$9,012.41. J McFarland motioned/L Thies seconded to accept the financial & approve expenditure reports. Roll call vote: Approving votes: J McFarland, W Rubach, D Campbell, D Mahon, L Thies, D Budde, B Tutko, J Stephens: Disapproving Votes: 0 Absent: M DePoister). *Motion carried.*

Committee Reports

- Emergency Service Agencies Meeting – Sheriff Mahon said Lakeside EMS inquired about covering for Abbott Ambulance Service. This was brought to the Ambulance Oversight Committee and it was agreed to allow Lakeside to be called in during status “0” calls.

Addressing Reports- Jill Zerrusen

- J Zerrusen reported 4 new addresses for July and 2 address changes and 1 new road in Altamont. She said the Highway Department will be following up with a new sign.
- Daniels reported going ahead with a Spillman sub-contractor with GIS data. Layers should be completed by August 30 and then turned into the state.
- Zerrusen reported she attended 2 separate online trainings for the software data base for a total of 4 days.

System Administrator’s Report – Tina Daniels

- Submitted monthly 9-1-1 phone data and CAD data for both PSAP’s (see attached).
- T Daniels reported we are now running our new Spillman Flex server and have updated to a new version on our software. The upgrade had a few setbacks, but Jason has it up and running now.
- The batteries on our Hi-band UPS went out on August 13, 2020. While it was down, Teutopolis Fire District had a fire call and the firemen knew to respond, to the call, through their IAmResponding app.

IT Report- Jason Repking

- Submitted monthly report (attached)
- Jason noted we were only down for 2 hours, when we updated to the new version on our software.
- Purchase new UPS for County Fire Frequencies – D Mahon motioned/W Rubach seconded to purchase (2) new UPS batteries one for \$537.10 (Hi-band) and one for \$302.13 (older unit) : Approving votes: J McFarland, W Rubach, D Campbell, D Mahon, L Thies, D Budde, B Tutko, J Stephens: Disapproving Votes: 0 Absent: M DePoister). *Motion carried.*

Old Business

- None reported.

New Business

- Bob Tutko reported Jason McFarland and himself received the original letter from Jerrod Estes, CEO of Lakeside Ambulance. He turned the letter over to Jim Niemann, who forwarded it on to States Attorney Bryan Kibler and the attorney representing the county in a pending lawsuit with Lakeside. It was passed on to the Ambulance Oversight Committee, who has recently acted on it giving Abbott Ambulance the ok to use Lakeside, for calls, when they are at status "0".

General Information/Public Comments

- None reported

Adjourn/Next Meeting

On a motion by D Mahon and seconded by D Budde the meeting was adjourned to September 15, 2020 at Noon in the 3rd Floor County Board Room at the Effingham County Building.

Motion carried.

Minutes Submitted by Tina Daniels,
9-1-1 System Administrator

Effingham County 9-1-1

Police Fire EMS

Public Safety Answering Points

Effingham County SO. 101 N. 4th St.

Effingham City PD. 206 E. Section

How Recieved	Law	Fire	EMS	Total
911 wireline	72	8	34	104
Alarm	2	0	0	2
FAX Machine	3	0	0	3
Officer Report	741	1	4	741
In person	83	0	1	84
Radio	38	8	1	50
TT STATE/NLETS	3	0	0	3
Telephone	1205	108	73	1332
VOIP	34	2	19	51
Wireless 911 ca	793	84	168	924
TEXT 911	1	0	1	1
TOTAL	2975	211	301	3295

Call types such as lf or lfe will cause the total line not to be the sum of the 3 call type columns

Report Includes:

All entry dates between `00:01:00 07/01/20` and `23:59:00 07/31/20`

911 Call Totals

	Class of \$	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Inbound 911	Wireline	61	68	64	53	49	58	56	0	0	0	0	0	409
	Wireless	445	388	562	620	537	519	519	0	0	0	0	0	3590
	VoIP	34	24	41	53	48	38	38	0	0	0	0	0	276
Total Inbound 911		540	480	667	726	634	615	613	0	0	0	0	0	4275

Admin Call Totals

	Class of \$	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin		2271	2082	2372	2382	2647	2453	2430	0	0	0	0	0	16637

General Outbound Totals

	Class of \$	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Outbound		853	846	1063	1238	1222	1014	1219	0	0	0	0	0	7455

Effingham Sheriff's Office Totals - 2020

911 Call Totals

	Class of \$	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Inbound 911	Wireline	20	68	198	19	15	25	22	0	0	0	0	0	367
	Wireless	405	388	416	197	413	532	531	0	0	0	0	0	2882
	VoIP	18	24	18	10	13	22	22	0	0	0	0	0	127
Total Inbound 911		443	480	632	226	441	579	575	0	0	0	0	0	3376

Admin Call Totals

	Class of \$	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin		1418	1264	1081	573	955	1423	82	0	0	0	0	0	6796

General Outbound Totals

	Class of \$	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Outbound		759	736	634	378	598	887	1054	0	0	0	0	0	5046

Effingham County Totals - 2020

911 Call Totals														
	Class of Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Inbound 911	Wireline	81	136	262	72	64	83	78	0	0	0	0	0	776
	Wireless	850	776	978	817	950	1051	1050	0	0	0	0	0	6472
	VoIP	52	48	59	63	61	60	60	0	0	0	0	0	403
Total Inbound 911		983	960	1299	952	1075	1194	1188	0	0	0	0	0	7651
Admin Call Totals														
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Admin		3689	3346	3453	2955	3602	3876	2512	0	0	0	0	0	23433
General Outbound Totals														
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Total Outbound		1612	1582	1697	1616	1820	1901	2273	0	0	0	0	0	12501

Effingham County Information Technology

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911 MONTHLY REPORT

Reporting Period: July 2020

Preventative Daily Maintenance and Monitoring:

- Spillman Server
 - Backup Logs
 - System Resources
 - Security Log
 - System Log
 - Software Log
 - Drive Space
- Spillman Software
 - Cleaned up old processes
 - Removed temporary files
 - Check system resources (Memory, CPU Processors)
- Review Spillman correspondence

911 Network Support

- Adder & monitor issue
- New server setup
- Leads Config
- Server configuration
- Printer Issues City
- Ani/Alf issue
- Indigital Monitor issue
- KVM issue w/Indigital PC
- FIPS encryption Cert.
- VMWare & Vaem Training

Respectfully Presented August 18, 2020
Jason Repking, IT Specialist